



ISO 9001 Certified

ARIZONA OPERATION

340 N. Roosevelt Avenue
Chandler, AZ 85226

Tel. 480.940.1655
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WARRANTY

Seller warrants for a period of twelve (12) months from the date of original shipment that the product will be free from defects in material and workmanship and will be in conformity with the applicable specifications. Seller shall be liable under this warranty only if the Buyer fully complies with the procedures relating to warranty adjustments set forth below. Returned products must be shipped, transportation prepaid, by the most economical method of shipment. Shipping costs will be credited on all products found subject to warranty adjustment. Excess transportation costs resulting from the employment of other than the most economical carrier will not be allowed. Seller can accept no billing for packing, inspection, labor charges or other incidental costs in connection with any products returned for adjustment. In all cases, Seller's inspection of defects will be final. Adjustment will take the form, at Seller's option, of a replacement or repair of the defective or non-conforming product. This warranty does not cover any costs of consequential damages associated with the malfunction, removal, absence, or reinstallation of the product; this warranty is void under the following conditions:

1. Any product which has been modified, altered, or repaired other than by Signal Technology Corporation, Arizona Operation (STCAO) or its authorized representative.
2. Any product which has been subjected to improper installation, maintenance, overhaul, operation, environment, or storage not in accordance with instructions or specifications of STCAO.
3. Any product which has been damaged as a result of misuse, negligence, neglect, or shipping.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES WHETHER WRITTEN, ORAL EXPRESSED OR IMPLIED (INCLUDING, WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR PURPOSE). IN NO EVENT WILL SELLER BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES ARISING OUT OF, OR IN CONNECTION WITH, ANY PRODUCT COVERED BY THIS WARRANTY.

In the event of replacement pursuant to the foregoing warranty or a Buyer's expense, such warranty shall apply to the replaced product. In the event of repair pursuant to the foregoing warranty or a Buyer's expense, the validity of the foregoing warranty will be ninety (90) days from the date of shipment of the repaired product or the original product warranty will be extended the number of days the unit is in possession of the Seller for repair, whichever is longer.

RETURN MATERIAL PROCEDURE

All in and out-of-warranty repairs will require a Return Material Authorization (RMA) number assigned prior to shipment to STCAO. This RMA number can be obtained by calling our Sales Dept. at (602) 940-1655. Material received without this pre-assigned number will not be processed.

Out-of-warranty returns will be subject to a minimum evaluation charge based upon product complexity. Out-of-warranty returns will, as a minimum, require advance funding approval for the amount of the minimum evaluation charge prior to issuance of an RMA number. Any in-warranty claims which are determined to be non-verified will also be subject to the minimum evaluation charge.

A repair estimate will be provided upon evaluation completion and customer funding approval will be required prior to proceeding with the repair.